



Enterprise Digital Mailroom

Powered by Eco-mail

Digitizing and automating inbound corporate mail

Inbound physical mail is a critical opportunity for digital transformation, driving savings, productivity and control in every corner of your organization.

Streamline your business: Reduce manual labor and clerical work – while improving quality and efficiency

Increase responsiveness: Dramatically reduce postbox-to-inbox and customer response times

Maximize transparency: Every piece of mail is accountable; consolidated audit trails to track every movement

Optimize efficiency: Digitized mail produces metrics that allow you to manage your entire business more efficiently

Get tighter controls: End the compliance nightmares affiliated with physical mail.

Incoming paper mail is slowing down your company, probably more than you think. Here's why.

Physical mail is a burden that isn't going away anytime soon.

According to the US Postal Service, 25 billion pieces of paper B2B mail were delivered in 2017. All that mail represents millions of streamlining opportunities. And comparable bottom-line savings.

Most of the paper mail you receive is transactional.

80 percent of inbound paper mail is transactional – it requires action from operational workgroups. By digitizing it at its point of entry, everything moves faster, with more control, at lower cost, and seamlessly integrates with your existing workflows.

Conventional email can't solve the physical mail dilemma.

Why not solve the problem by sending scans through your regular email? Because group emails are incredibly difficult to manage and maintain controls. FIS Enterprise Digital Mailroom, unlike email, was specifically designed to solve this problem.

See the benefits of digital mail up and down your organization

Capture mail in any location – transform physical to digital and process wherever it works best for you. The constraints of physical mail are gone, and the flow of digitized data drives benefits throughout your business.



FIS' benefits are strategic, not just tactical

- Digitizing mail makes every aspect of your business run better
- Transforms downstream processes – not just the mailroom
- Makes your business more efficient while reducing costs.



Modernize workflows with the power of RPA

- Eliminate repetitive clerical tasks with robotic process automation (RPA).
- Automate downstream processes anywhere mail travels in your organization.
- FIS doesn't change departmental workflows – it enhances them.



Make every incoming document accountable

- One digitized document. Unlimited viewers. New transparency and control.
- Every digitized document automatically builds a consistent audit trail.
- End compliance nightmares affiliated with physical mail.



Optimize security and privacy

- Paper mail can get lost, mishandled or viewed by the wrong eyes.
- With FIS Enterprise Digital Mailroom, only the intended recipients have access to a digital document.



Improve customer response times

- Reduce your company's response times from days to hours.
- Exceed your customer's expectations and elevate perceptions of your brand.



Drive cost savings companywide

- Digitizing inbound mail can reduce delivery costs by 50 percent or more per piece.
- Move work to the most efficient and affordable location.
- Centralized point-of-entry scanning saves 95 percent over downstream scanning.



Reliable results from a flexible solution

- Reduce corporate services staff and real estate.
- A software solution that works the way you work.
- Works equally well with in-house or outsourced mail services.
- Available either SaaS-based, or behind your firewall.
- One office or one thousand, FIS makes your business more efficient.

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